

Basic Recording and Viewing Features

- DVR Button:**
- » Press DVR once to access the main DVR menu.
 - » Press DVR twice to go straight to your recordings.
 - » Press DVR three times to view your daily recording schedule.

To Pause Live or Recorded TV:

- » Press (Pause).
- » To resume playing the program, press (Play).
- » You can stay paused for up to one hour if you are watching live TV. To get back to watching live TV, press the View Live TV button.

To Record a Program:

There are two easy ways to record a program.

1. To record a show you're watching, press (Record), then select OK.
2. To record a show from the guide, use the arrow buttons to highlight a future show you want to record, then press (Select) to bring up the Create Timer screen.* Select how often you would like to record the program. Select CREATE TIMER to accept.

Recommended Frequency Selections:

- **New Episodes:** Only records programs being shown for the first time.
- **Once:** Records the program you selected only one time.



To Watch a Recorded Program:

- » Press twice → Highlight the program from your recordings that you want to watch → Press (Select) → Choose Start.

To Delete a Recorded Program:

- » Press twice → Highlight the program from your recordings that you want to delete → Press (Select) → Choose Delete.

To View Your Scheduled Recordings:

- » Press three times → Choose Timers.

To Delete a Recording Timer:

- » Press three times → Select Timers → Highlight the timer you wish to delete → Press (Select) → Choose Delete.

*See the User's Guide for details on creating timers.

Equipment CONTROLS

Mode Buttons

- » **SAT:** controls your satellite. You will stay in SAT mode most of the time.
- » **TV:** controls your TV.*
- » **VCR:** controls your VCR or DVD player.*
- » **AUX:** controls other equipment such as a second TV or DVD player.*

Power & TV Power

- Turns the receiver on/off.
- Turns the TV on/off.*

Menu

Access features and settings including: Parental Locks, Favorites Lists, Customer Support and more.

TV/Video Input*

Press to see video from other equipment connected to your TV.
Only works in TV mode. Not applicable with certain TV makes/models.

DVR CONTROLS

- DVR**
Access main DVR menu
- Play**
Resume a paused program
- Skip Fwd**
Skip ahead in 30-second increments
- Record**
Record live TV shows as they happen
- Skip Back**
Go back 10 seconds
- Stop**
Stops playback of a recorded program
- Back**
Rewind TV or recorded programs
- Pause**
Pause live TV or recorded programs
- Fwd**
Fast forward quickly

Special CONTROLS

- Recover**
Recovers satellite programming if your TV input or channel has changed.*

Picture-In-Picture (PIP) Buttons
Watch two separate programs at once.

- DISH**
Access DishHOME Channel 100 to explore interactive TV features.

Basic Navigation CONTROLS

Page
Move up/down in on-screen menus and Program Guide one page at-a-time.

Guide
Display current and future TV program listings. Also toggles lists between ALL Chan, ALL Sub, FAVORITES.

Arrows
Channel up/down, navigate menus and the guide.

Select
Select a show or menu option – like an enter button.

Browse (right arrow)
Look for other channels while watching TV.

Themes (left arrow)
Search for programs by categories such as sports.

View Live TV
Return to watching live TV. Also exits all on-screen menus.

Recall
Go back to the last channel viewed.

Info
Display additional program info.

Search
Search for a program by name or by category.



Remote image may vary.

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*Refer to the User's Guide for more details.

TV VIEWING BASICS

Important Features of Your Receiver

SAT Mode Button:

You will need to stay in SAT mode to use the remote control, even when operating your TV's volume, power and mute functions.



Note: To control a TV, VCR, DVD or other available component, the remote control must be programmed. See the User's Guide for details.

Correct TV Channel/Input:


To watch TV or if you lose video:

- » Make sure the TV (room with receiver) is set to channel 3 or _____ (channel/input)
- » Make sure your receiver is ON. Green light will be visible on front panel of the receiver.

On-Screen Program Guide


Press the GUIDE button to view the on-screen programming guide. DISH Network has several guides to select from - continue pressing GUIDE to display the one you like most.



- **ALL Chan:** All DISH Network channels
- **ALL Sub:** All channels you subscribe to
- **FAVORITES:** Only your Favorite channels – For Favorites Lists set-up, press the Menu button , then select FAVORITES.

Parental Locks

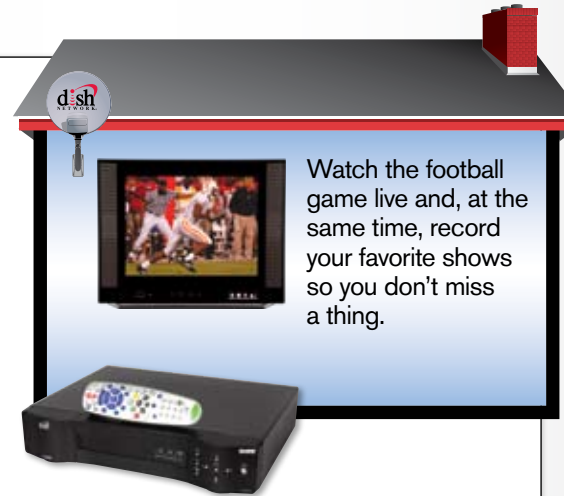
You can password-protect programming based on rating or on a channel-by-channel basis.

1. Press the MENU button , select LOCKS.
2. Select the LOCKS option you prefer from the LOCKS menu (such as "Lock PPV").
3. Select LOCK SYSTEM and choose a password.

DUAL TUNER

- » You can watch live TV and record a different show at the same time.

- » You can record two other shows while watching a recorded show.



Plug Into the Ultimate in TV

Plug in a phone line to your receiver to unlock great features.

- » Pay your bill and manage your account from the comfort of your couch.
- » Caller ID* - Find out who is calling you on your TV screen.
- » Order DISH Cinema Movies and Pay-Per-View Sports and Events with your remote.
- » Interactive Applications – Play games, check weather, news, sports, even shop right from your remote. Visit Ch. 100 to check out all the applications.
- » Diagnose technical problems – plugging in allows receivers to notify DISH Network of any problems.



Receiver image may vary.

*Must have phone line plugged in with a subscription to Caller ID through your local phone company.

TROUBLESHOOTING

Quick Fixes for Most Common Problems

DISH Network prides itself on its top-of-the-line DVR receivers. In the event you experience any problems watching or controlling your TV, try these quick fixes:

Blue, Black, Frozen or Snowy Screen:

- » **Reset Your Receiver:** If you see a blue, black, frozen or snowy screen, press and hold the POWER button on the front panel of your receiver for about 5 seconds. The receiver will restart and should return to programming in just a few minutes. Resetting your receiver is like re-booting your computer.



Receiver image may vary.

- » **Your TV May Be On The Wrong Channel / Input:** See the "TV Viewing Basics" panel to make sure your TV is set to the correct channel number or input.

Remote Won't Work:

Try replacing the batteries in your remote control. You may see a message on your screen regarding low battery strength.

Satellite Signal Message:

If you get an "acquiring satellite signal" message, your signal will be restored within minutes, not days or weeks like with cable. This is rare, and almost always temporary.

If you have had inclement weather and continue to have signal issues after the weather clears, make sure your dish antenna is not covered by snow, ice or a fallen object. If it can be accessed safely and easily, gently clear your dish.

Where do I go for 24/7 help?



www.WelcomeToDishNetwork.com

Click on AskDISH for answers to your most common technical & billing questions



Receiver User's Guide



Channel 100 – DishHOME Interactive TV



Channel 101 – DISH Network Neighborhood



Customer Support: 1-800-333-DISH (3474)